



Coronavirus Update - 27th April 2020 - Shipping

For all UK delivery services, our key carriers listed below continue to be Operational and are not describing any specific UK delivery restrictions. However, all are now:

- not taking customer signatures at the point of delivery
- cancelling delivery guarantees and working outside their normal SLA
- marking undelivered items as RTS rather than holding returns at the depot for collection

All are also imposing surcharges on many overseas/international deliveries

With the two Bank Holidays coming up - on May 8th and May 25th we have combined carrier information access for Covid-19 with information on Bank Holiday delivery services:

Friday 8th May: No collections or deliveries

Collections made Thursday 7th will be delivered Monday 11th May

Orders sent out on a Saturday service will be delivered Saturday 9th May

Monday 25th May: No collections or deliveries

Collections made Friday 22nd will be delivered Tuesday 26th May

Orders sent out on a Saturday service will be delivered Saturday 23rd May

Carrier Services	
Carrier	Carrier's Covid-19 Service Information
	Click Here
	Click Here
	Click Here
	Click Here
	Click Here
	Click Here
	Click Here
	Click Here

Post and Packet Services	
Carrier	Carrier's Covid-19 Service Information
	Click Here
	Click Here

Call the Ark-H team on 01234 742 777 to discuss any of these aspects further.

